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ADP eI-9 Product Release Matrix Version 17.4



Function	Description	Type	Active On Delivery?	Next Steps	Impacts and Additional Information
Installation Requirements					
Clear Your Browser Cache	Whenever a new version of eI-9 is released, clear your browser cache to ensure that the current software is loaded.	Enhancement	No	Client Responsibilities <ul style="list-style-type: none"> Clear your browser cache. ADP Responsibilities <ul style="list-style-type: none"> Not applicable 	For instructions about how to clear your browser cache, see “ Browser Requirements ” on page 4 and locate the information specific to your browser.


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Function	Description	Type	Active On Delivery?	Next Steps	Impacts and Additional Information	
Managers						
Receive Additional E-Verify Closure Codes	To comply with E-Verify version 29.1, the following Closure codes were added.		Enhancement	Yes	Client Responsibilities <ul style="list-style-type: none"> • Not applicable ADP Responsibilities <ul style="list-style-type: none"> • Not applicable 	—
	Code	Description				
	EARCLS	Case is being closed because the Department of Homeland Security (DHS) or Social Security Administration (SSA) instructed this employer to close the case.				
	EARNEW	Case is being closed because DHS or SSA instructed this employer to create a new case for this employee.				
	EDEXPD	Case is being closed because the document is expired.				
	ENCLNT	Employer is no longer our client.				
ENEMPD	Employee is no longer employed by the employer for reasons unrelated to E-Verify and the Tentative Nonconfirmation (TNC) process could not be completed.					
Access the ADP iLearn Training Site without Providing an Access Code	An Access code is no longer required to go to the ADP E-Verify training site. If E-Verify training is required, on the iLearn Training page, click the training link name to go directly to the E-Verify training.	Enhancement	Yes	Client Responsibilities <ul style="list-style-type: none"> • Not applicable ADP Responsibilities <ul style="list-style-type: none"> • Not applicable 	—	

Function	Description	Type	Active On Delivery?	Next Steps	Impacts and Additional Information
Client Administrators					
View the Provisioning Status of ADP's iLearn	<p>Client Administration</p> <p>New fields on the Basic Information tab show the provisioning status of ADP's iLearn virtual classroom for eI-9 training courses.</p>	Enhancement	Yes	<p>Client Responsibilities</p> <ul style="list-style-type: none"> • Not applicable <p>ADP Responsibilities</p> <ul style="list-style-type: none"> • Not applicable 	—
Product Enhancements					
	The Bridge is the source of all ADP eI-9 product enhancements. Only product enhancements submitted through The Bridge will be considered for adoption.	—	—	—	<p> Do you have a product suggestion for the eI-9 service? If so, send a message to I9Help@adp.com for information about how to register with The Bridge.</p> <p>Caution: Do <i>not</i> post sensitive information that could be viewed by others on The Bridge.</p>

Function	Description	Type	Active On Delivery?	Next Steps	Impacts and Additional Information
Browser Requirements					
Approved Browsers	Whenever a new version of eI-9 is released, you should clear your browser cache to ensure that the current software is loaded.	Apple Safari 7 or later	—	<ol style="list-style-type: none"> In the browser's upper left corner, click Safari > Preferences. Click the Privacy tab. Click Remove All Website Data. Click Remove Now. 	<p>For the latest approved browsers, contact your ADP service team.</p> <p>Tip: When your work requires multiple active browser sessions, log in to ADP's eI-9 service using <i>different</i> browser types.</p> <p>For example, you could log in to one instance of the eI-9 service using Google Chrome, and log in to another instance using Microsoft Internet Explorer.</p> <p> Opening the eI-9 service in multiple tabs within the <i>same</i> browser is <i>not</i> supported.</p> <p> Microsoft Edge support is scheduled for release after 7/1/2017.</p>
		Google Chrome 37 or later	—	<ol style="list-style-type: none"> In the browser's upper right corner, click More > History. In the Obliterate the Following Items field, select from the Beginning of Time. Select Cookies and Other Site Plug-In Data and Cached Images and Files. Click Clear Browsing Data. 	
		Microsoft Internet Explorer 11	—	<ol style="list-style-type: none"> In the browser's upper right corner, click Tools > Safety > Delete Browsing History. Clear the Preserve Favorites Website Data check box. Select Temporary Internet Files and Website Files and Cookies and Website Data. Click Delete. 	
		Mozilla Firefox version 32 or later	—	<ol style="list-style-type: none"> Click History > Clear Recent History. In the Time range to Clear field, select Everything. In the Details list, select all check boxes. Click Clear Now. 	